



Resources and Performance Select Committee Forward Work Programme 2024

Resources and Performance Select Committee | Chairman: Cllr Bob Hughes
Scrutiny Officer: Jake Chambers | Democratic Services Assistant: Hannah Clark

Date of Meeting	Issue for Scrutiny	Purpose	Outcome	Relevant Organisational Priority	Cabinet Member/Lead Officer
5 February 2025	Customer Transformation Programme Update	To receive an update on the work of the Customer Transformation Programme.	For Select Committee to continue to oversee the implementation of the Customer Transformation Programme	Growing a sustainable economy so everyone can benefit	Liz Mills, Strategic Director - Customer Service Transformation Michael Smith, Director, Design & Transformation
2 April 2025	Agile Programme Update	Committee to receive an update on the Agile Programme's achievements and objectives	Overview of the Agile Programme's successes against its stated aims.	Growing a sustainable economy so everyone can benefit; Enabling a greener future	<i>To be confirmed</i>
	Review of spending control mechanisms	Consider the different methods of spending controls available to the council, as well as the impacts of the Spending, Recruitment and Procurement Boards	To offer input or recommendations on the council's means of controlling spending.	Growing a sustainable economy so everyone can benefit	<i>To be confirmed</i>

Task and Finish Groups

Timescale	Issue for Scrutiny	Purpose	Outcome	Relevant Organisational Priority	Membership

Performance Monitoring Sessions: 16 December.

Standing Items

- **Forward Work Programme (FWP) and Recommendations Tracker:** Review of the Select Committee’s forward work programme, and monitoring of the Select Committee recommendations and actions.
- **Notes of Performance Monitoring Session:** A record of the most recent informal Performance Monitoring session (conducted every 2-4 months).

[**Treasury Management Strategy:** To receive information on the Treasury Management Strategy (TMS) as part of the 2024/25 budget process (*to be considered at a January 2025 briefing session*).]

Not yet programmed:

- **Update report on the Customer Transformation Programme:** Updated information regarding costings and benefits of the Customer Transformation Programme with detailed financial information, as requested at the 18 July 2024 meeting of the committee.
- **Customer Transformation Programme – Full Business Case:** [To include the scoping of the £10million savings from the Core Function Redesign.]
- **Updates on the implementation DB&I recommendations:** Regular monitoring of how the recommendations of the Digital Business & Insights Task Group Final Report. Timescales to be agreed.
- **Review of Procurement:** To consider changes to procurement practices in light of new government legislation and best practice.